# EDS Indiana Title XIX

```
                        ┌─────────────────────┐
                        │   Project Manager   │
                        └─────────────────────┘
        ┌─────────────────────┐   ┌─────────────────────────┐
        │   Project Analyst   │   │ Administrative Assistant │
        └─────────────────────┘   └─────────────────────────┘
```

| Quality/Publications/IM Manager 7FT | Deputy Director | Written Correspondence Supervisor 5 FT |
|---|---|---|

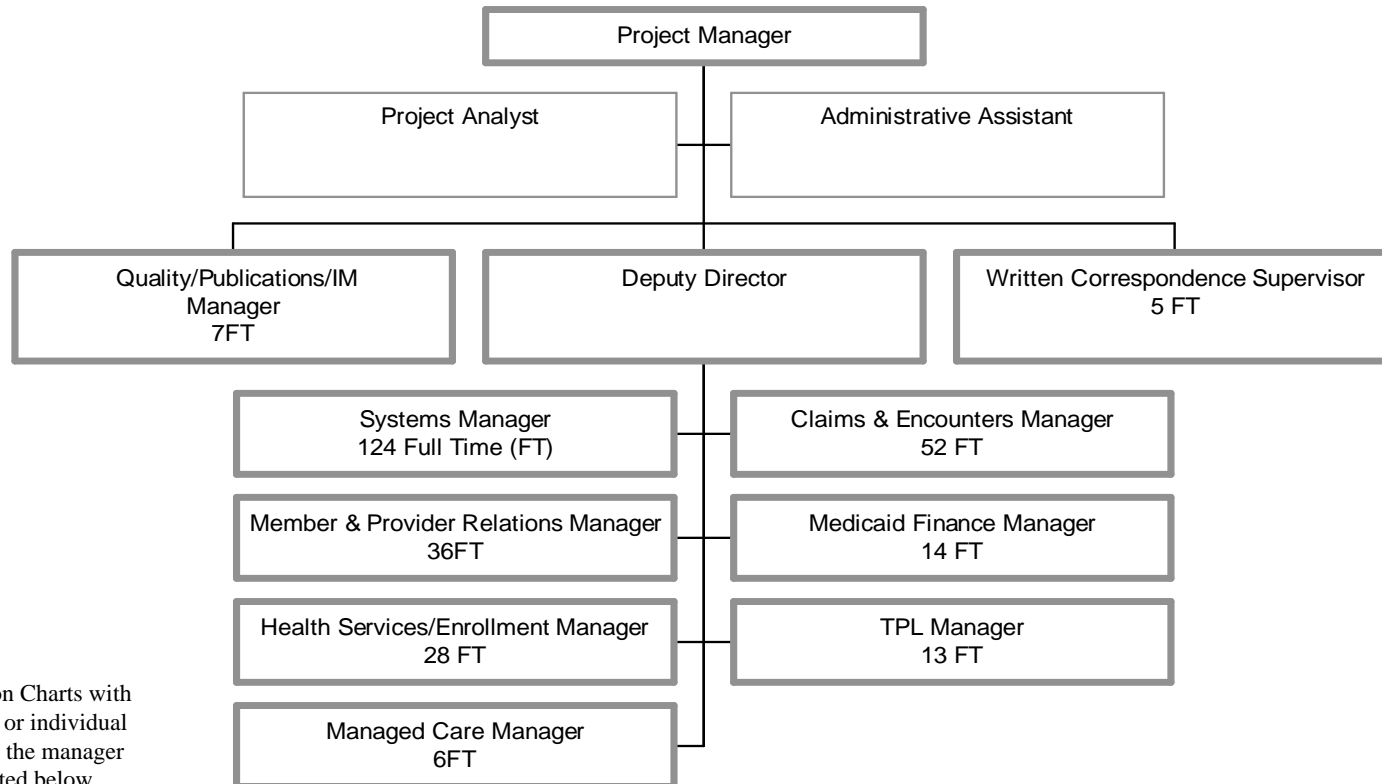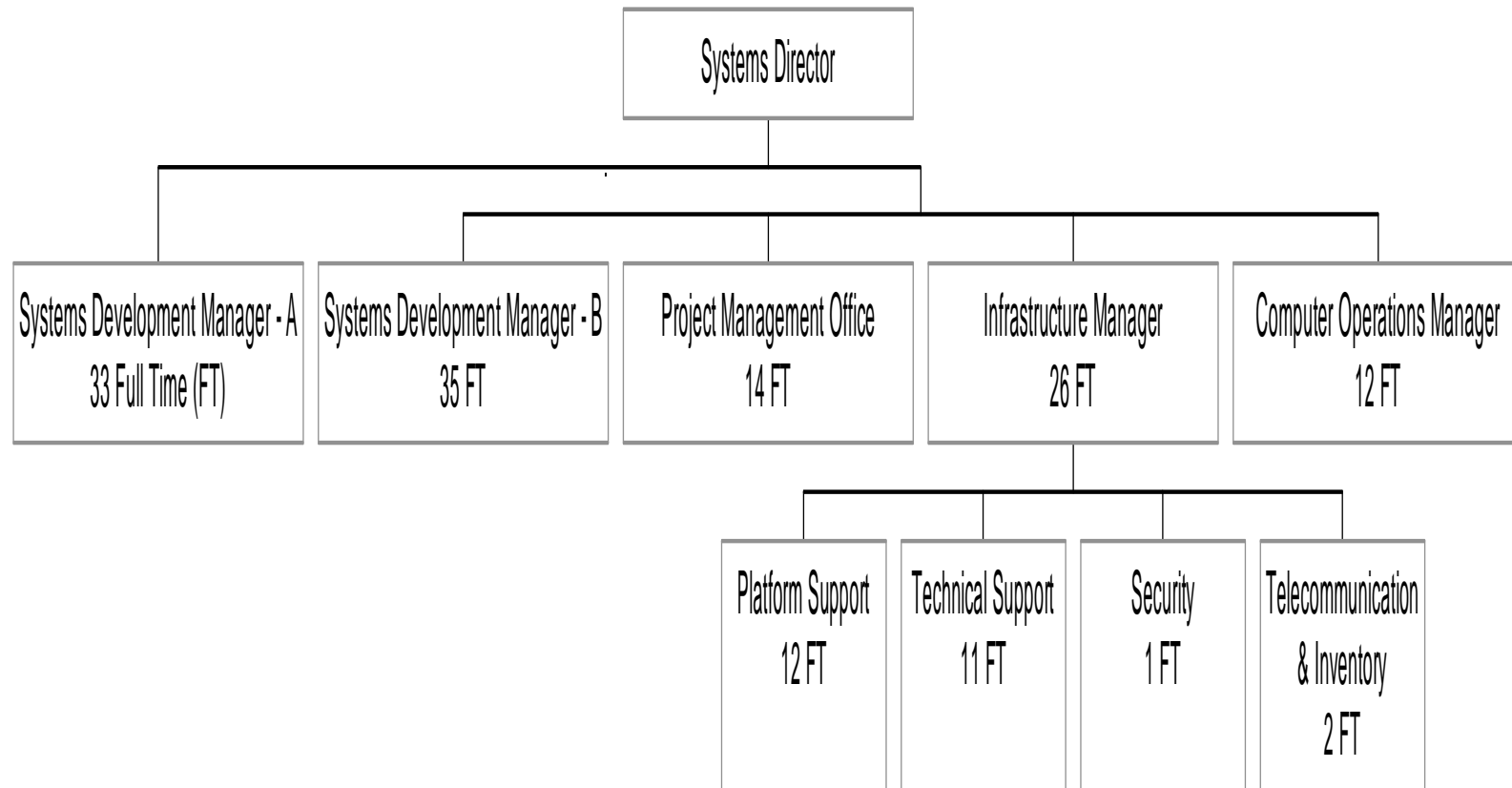| Systems Manager 124 Full Time (FT) | Claims & Encounters Manager 52 FT |
|---|---|
| Member & Provider Relations Manager 36FT | Medicaid Finance Manager 14 FT |
| Health Services/Enrollment Manager 28 FT | TPL Manager 13 FT |
| Managed Care Manager 6FT | |

Organization Charts with supervisors or individual units below the manager is documented below. Otherwise, reference to teams with managers and no supervisors or smaller division of team is only on this chart
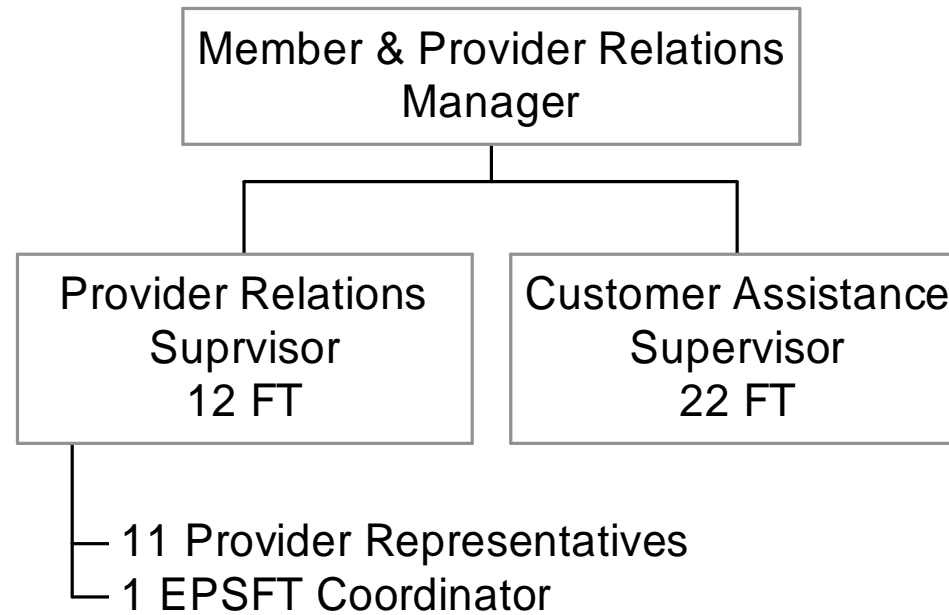
**Grand Total:** 296

# Systems

```
                        ┌─────────────────────┐
                        │   Systems Director  │
                        └─────────────────────┘
```

| Systems Development Manager - A | Systems Development Manager - B | Project Management Office | Infrastructure Manager | Computer Operations Manager |
|---|---|---|---|---|
| 33 Full Time (FT) | 35 FT | 14 FT | 26 FT | 12 FT |

| Platform Support | Technical Support | Security | Telecommunication & Inventory |
|---|---|---|---|
| 12 FT | 11 FT | 1 FT | 2 FT |

# Member & Provider Relations    1/15/07

```
┌─────────────────────────────┐
│  Member & Provider Relations │
│           Manager            │
└─────────────────────────────┘
              │
      ┌───────┴───────┐
┌─────────────┐  ┌─────────────────┐
│  Provider   │  │    Customer     │
│  Relations  │  │   Assistance    │
│  Suprvisor  │  │   Supervisor    │
│    12 FT    │  │     22 FT       │
└─────────────┘  └─────────────────┘
      │
      ├─ 11 Provider Representatives
      └─ 1 EPSFT Coordinator
```

# Claims

```
                          Claims & Encounters Manager
                                    52 FT
```

| Replacements/Resolutions Supervisor 14 FT | Claims Mail Room Operations Supervisor 16 FT | Data Entry Team 13 FT | Pharmacy/Claims Support 7 FT |
|---|---|---|---|

— QUALITY ASSURANCE
  2 FT
— BUSINESS ANALYSTS
  3 FT
— RESOLUTIONS
  6 FT
— REPLACEMENTS
  3 FT

| Pharmacy 3 FT |
|---|
| Business Analyst 2 FT |
| Reference 2 FT |

# Health Services

1/15/07

```
                    ┌─────────────────────────┐
                    │ Health Services/Enrollment│
                    │         Manager           │
                    │          28 FT            │
                    └─────────────────────────┘
        ┌───────────────────────┼───────────────────────┐
┌─────────────────┐   ┌─────────────────┐   ┌─────────────────────────────┐
│ LTC Review Auditors│  │Provider Enrollment│  │Business Analyst/Special Projects│
│    Supervisor     │   │   Supervisor     │   │            3 FT             │
└─────────────────┘   │     10 FT        │   └─────────────────────────────┘
        │             └─────────────────┘
        ├─ 12 RN/LSW FT
        └─ 1 Support
```

# Quality

```
┌─────────────────────┐
│ Quality/Publications/IM │
│      Manager         │
└─────────────────────┘
    │
    ├─ Quality Analyst
    ├─ Publications Manager
    │         │
    │         └─ 3 Technical Writers
    ├─ Issue Management - 1 FT
    └─ Training - 1 FT
```
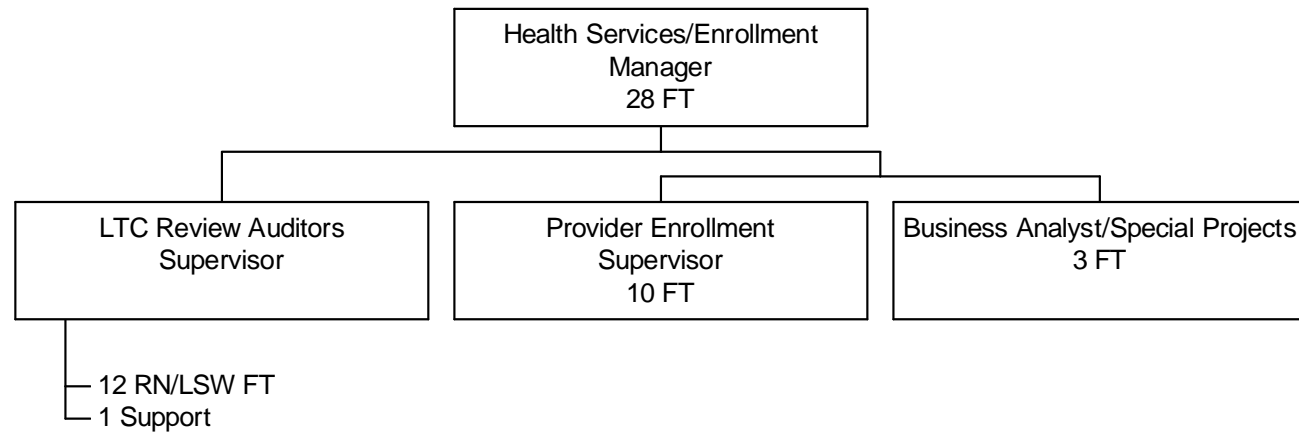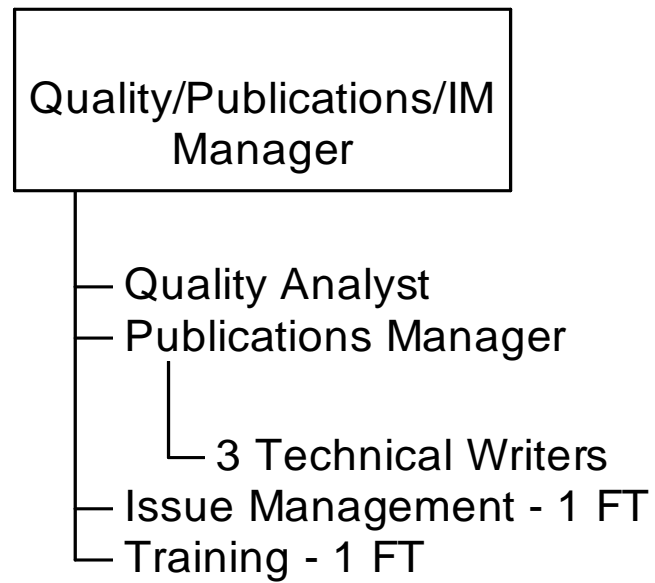
# TPL/Buy-In         1/15/07

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┌─────────────┐
│ TPL\BUY-IN  │
│  Manager    │
└─────────────┘
      │
      ├─ TPL ATTORNEY
      │
      ├─ BUY-IN - 2 FT
      ├─ CASUALTY - 4 FT
      ├─ HEALTH/BIRTH EXPENDITURES - 4 FT
      └─ MEMBER ELIGIBILITY ANALYST - 2 FT
```